MOVE
CONNECT
EXCEL

COMPANY PROFILE.

PT. INDONESIA NOOR AGENSI

2026

MOVING MARITIME OPERATIONS FORWARD

INA Agencies is a local ship agency company established in **2025**, supported by a team with extensive experience in the ship agency business.

We provide marine agency and logistics solutions designed around the specific requirements of our customers.

From vessel operations and port agency services to logistics and cargo-related activities, we bring together local knowledge, operational experience, and responsive coordination to support smooth and efficient maritime activities.

Flexible in approach.
Reliable in execution.

YOUR LOCAL MARITIME PARTNER

At INA Agencies, we understand that every vessel and every port call comes with different operational requirements.

Our strength lies in our flexibility to meet those requirements and provide tailored marine agency solutions for each customer.

We work to establish strong relationships with our customers and operational partners, while maintaining a consistent focus on safety, punctuality, reliability, and customer satisfaction.

OUR APPROACH

FLEXIBILITY

Adapting our solutions to each customer's operational requirements.

EXPERIENCE

Supported by people with extensive experience in the ship agency business.

RESPONSIVENESS

Providing fast responses and effective communication throughout operations.

RELIABILITY

Delivering dependable support with attention to operational details.

INA INDONESIA NOOR AGENSI

KEEPING VESSEL OPERATIONS MOVING

A successful port operation depends on coordination.
From monitoring cargo activities to arranging operational requirements, our team supports the activities required to keep vessel operations running efficiently.

VESSEL OPERATIONS

Our vessel operation support includes:

- Central Planner
- Load & Discharge Monitoring
- Container Repair
- Depot Container Space
- Reefer Technician
- Container Washing

We focus on **effective monitoring** and **communication** to support vessel stability, smooth operations, and efficient cargo activities.

SUPPORT BEYOND THE PORT CALL

Our Port Agency Services are designed to address the operational and husbandry requirements of vessels and their crews.

HUSBANDRY SERVICES

- Crew Change
- Cash to Master
- Medical Assistance
- Provision
- Spares & Logistics Services

OPERATIONAL SUPPORT

- Cargo Surveyor
- Off Hire & On Hire Bunker Surveyor
- Protective Agency Services
- Cargo Operation Monitoring

Our team provides flexible support based on the specific requirements of each vessel and customer.

INA INDONESIA NOOR AGENSI

CONNECTING PEOPLE, OPERATIONS & OPPORTUNITIES

Maritime operations involve multiple parties working together.

Shipowners, operators, vessels, terminals, suppliers, authorities, and service providers all play a role in a successful operation.

INA Agencies connects these requirements through local coordination and effective communication.

VESSELS
with the operational support they require.

OPERATIONS
with the resources needed to keep activities moving.

WE CONNECT

CUSTOMERS
with responsive local assistance.

PARTNERS
with coordinated maritime activities.

Our role is to make these connections work efficiently and responsibly.

INA INDONESIA NOOR AGENSI

OUR SECTORS

Our team's experience covers a range of vessel types and cargo operations across Indonesian ports.

DRY BULK

Proven experience in handling dry bulk cargo, including:

- Fertilizers
- Coal
- Clinker
- Raw Sugar
- Rock Phosphate
- Soda Ash Dense
- Steel Products

Our experience supports efficient coordination of cargo operations while addressing the specific requirements of dry bulk vessels and their cargo.

CONTAINER SHIP

Our experienced team specializes in central planning and effective communication to support vessel stability and smooth container operations.

HEAVYLIFT

Our team has experience handling heavy and project cargo, including STS operations. We also have an understanding of customs requirements to support smooth and timely cargo clearance.

TANKER

Our experienced teams specialize in tanker operations involving:

- Methanol
- Chemical
- Oil & Gas

We provide operational support for tanker activities at Indonesian ports.

LOGISTICS THAT KEEP OPERATIONS MOVING.

Beyond agency services, INA provides logistics support for cargo and vessel-related activities.
Our logistics experience includes managing operational and safety requirements to support efficient and secure activities.

OUR LOGISTICS SERVICES

- **STEVEDORING**

Loading and unloading of equipment, bulk cargo, containers, and heavy cargo.

- **LINER IN / OUT TERM**

Coordination of liner in and out requirements.

- **TRUCKING ARRANGEMENT**

Transportation arrangements supporting cargo movement.

- **EQUIPMENT**

Forklift, shore crane, excavator, and other operational equipment.

- **WAREHOUSE**

Storage and logistics support.

- **TERMINAL STORAGE**

Coordination of terminal storage requirements.

- **CUSTOMS CLEARANCE**

Support for customs clearance and related requirements.

BUILT AROUND RELIABILITY

Excellence in maritime operations is built through consistency.

We believe reliable service comes from combining operational experience with clear communication, careful coordination, and a strong commitment to customer requirements.

SAFETY

We prioritize work safety throughout our operational activities.

PUNCTUALITY

We understand the importance of time in maritime operations and strive to maintain punctual execution.

RELATIONSHIPS

We build strong and professional relationships with our customers and operational partners.

CUSTOMER SATISFACTION

Every operational activity is carried out with the objective of meeting customer requirements and expectations.

INA INDONESIA NOOR AGENSI

WHY INA AGENCIES

FLEXIBLE BY NATURE. RELIABLE BY PRACTICE.

TAILORED SOLUTIONS

Every customer has different requirements. We adapt our marine agency solutions to meet specific operational needs.

EXPERIENCED TEAM

Our people bring extensive experience in the ship agency business and various maritime sectors.

COMPREHENSIVE SUPPORT

From vessel operations and port agency services to logistics and cargo operations, our services cover multiple operational requirements.

STRONG PARTNERSHIPS

We believe effective maritime operations are built through strong relationships and clear communication.

FAST RESPONSE

We place importance on responsive communication to help customers address operational requirements efficiently.

VISIONS

To become top of mind in the shipping agency industry through:

- Fast Responses
- Strong Partnerships
- Reliability
- Comprehensive Solutions

We aim to build a reputation as a dependable maritime partner by continuously improving our service and strengthening our relationships across the industry.

MISSION

WORK SAFETY
Maintaining safety as an essential part of every operational activity.

PUNCTUALITY
Delivering services with attention to schedules and operational timelines.

GOOD RELATIONSHIPS
Establishing and maintaining strong relationships with customers and partners.

CUSTOMER SATISFACTION
Ensuring customer requirements remain at the center of our operational activities.

INDONESIA NOOR AGENSI

MOVE · CONNECT · EXCEL

MOVE

We support vessel, cargo, and logistics activities to keep maritime operations moving.

CONNECT

We bring together customers, vessels, partners, and operational requirements through effective communication and coordination.

EXCEL

We strive to deliver reliable solutions through experience, safety, punctuality, and customer-focused service.

INA INDONESIA NOOR AGENSI

ONE PARTNER.
MULTIPLE MARITIME SOLUTIONS.

PT. INDONESIA NOOR AGENSI

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